

# SMART TECH, SMARTER SUPPLY

CHICKEN
MARKETING
SUMMIT

July 28-30, 2025

DeSoto Savannah Savannah, Georgia



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#ChickenMarketingSummit

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## Agenda

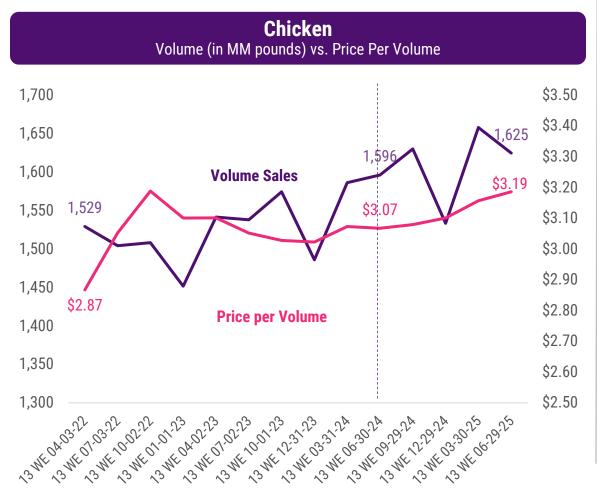
- 1 Macro Snapshot
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- 3 Tech Tendencies: Online & Digital
- 4 Tech Tendencies: Al & Al Adjacent

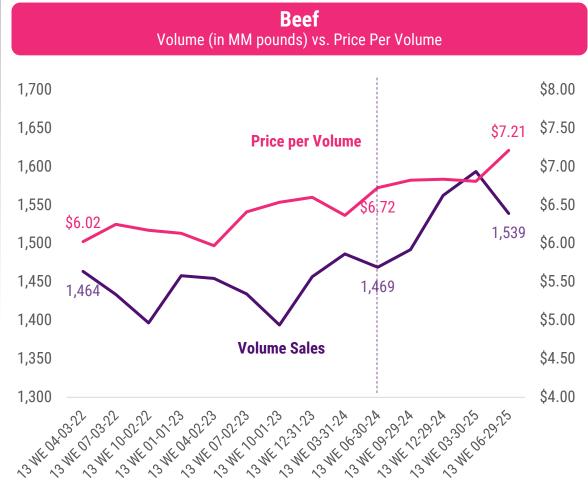






Chicken prices settled in plus \$3 territory with no negative impact to sales. Gap with beef is increasing.

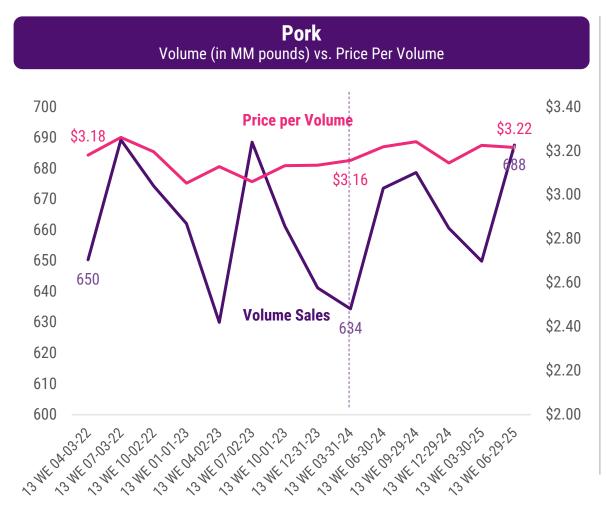


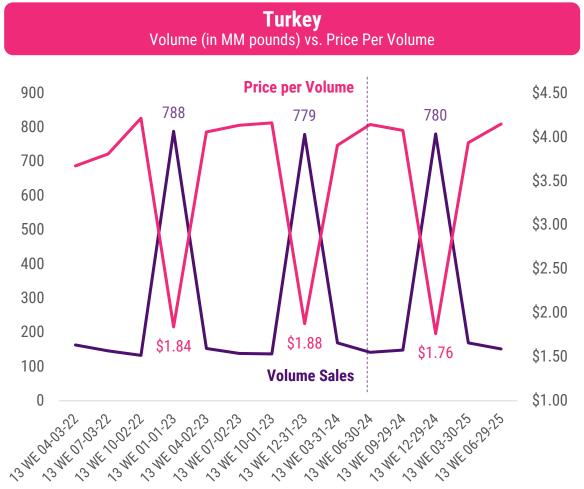






## Pork prices remained stable around \$3.20 w/o notable volume increase. Turkey (peak quarters) performance was similar.









## Beef YoY dollar sales growth led all proteins across generations. Chicken (unlike last year) was a consistent second.











	All HH Generation	Gen Z & Younger Millennials (1988-1997)	Millennials-Older (Born 1981-1989)	Generation X (Born 1965-1980)	Boomers (Born 1946-1964)	Seniors and Retirees (Born 1925-1945)
BEEF	13.3	21.9	15.7	11.8	11.2	4.1
CHICKEN	9.4	16.8	10.3	7.4	7.5	1.5
PORK	5.6	10.5	8.7	3.1	5.9	-2.6
TURKEY	0.2	5.2	5.6	-2.9	-0.4	-2.1

LEADS ALL FRESH PROTEINS





HALF of All Americans will be Millennials, Gen Z & Younger

These shoppers have lived in a world with the internet, online shopping, smart phones and Mass / Supercenters and Club stores selling fresh groceries –

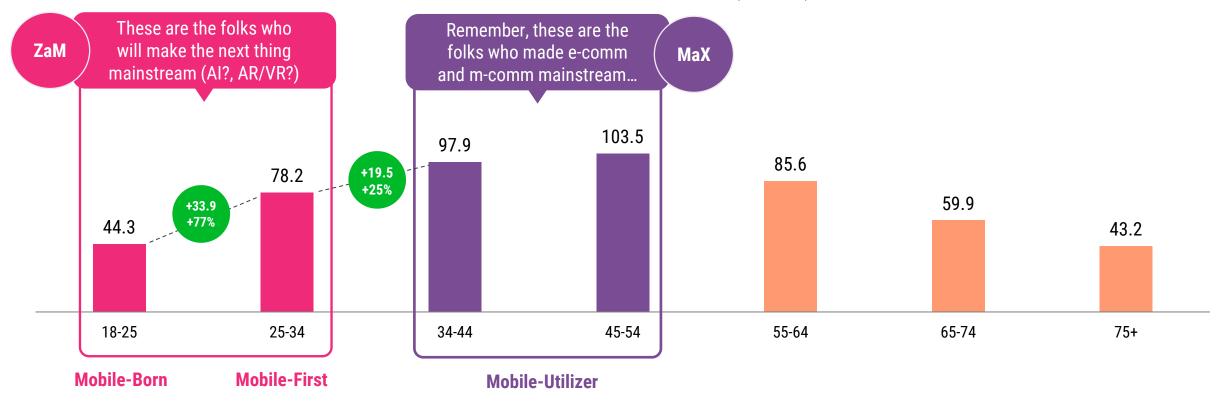
They are multi-cultural, diverse and much more open to new solutions.

**Future-proof your fresh.** 

## The two youngest groups are set to increase their income the most in the next 10 years

They are the folks who will make the next thing mainstream.

**HH Income After Taxes (in \$MM)** 



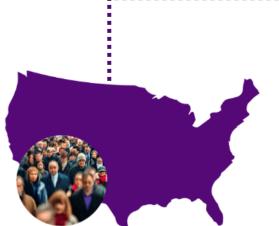




### Survey Methodology



N= 625 Raw Chicken Buyers



**Gen Z to Younger Boomers** 

Age 18-67

#### **Custom survey**

Online survey

Fielded June 2025

GEN Z: Under 27 n=110

Younger Millennial: Ages 27-33 n=129
Older Millennial: Ages 34-42 n=131
GEN X: Ages 43-58 n=139

Younger Boomers: Ages 59-67 n=116

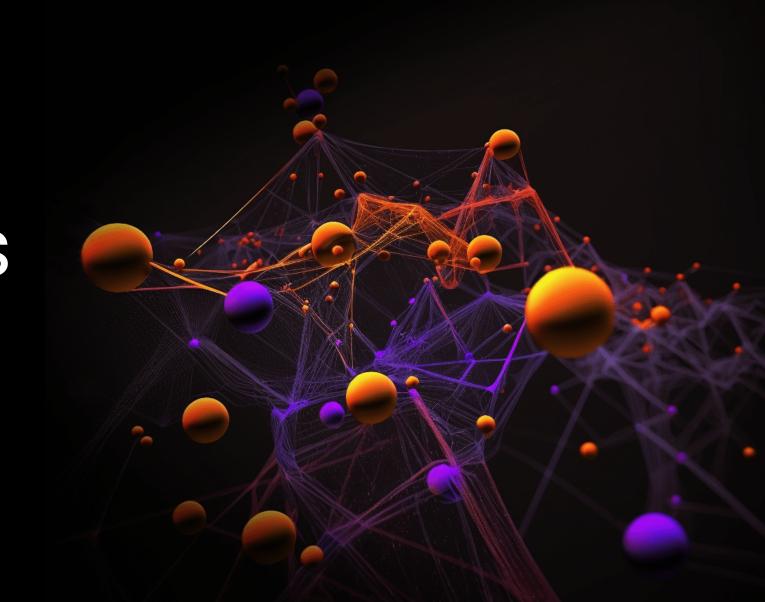


#### Research Goal:

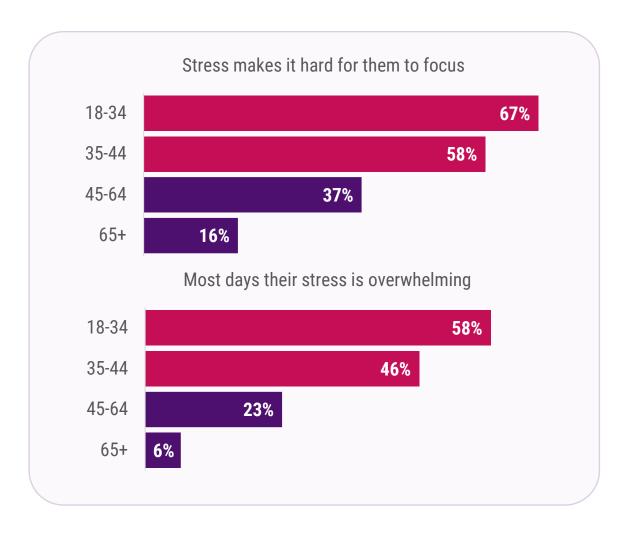
To better understand how shoppers are using technology to choose, order, and enjoy chicken, along with their reactions to emerging trends that improve convenience and satisfaction. The focus is on comparing and contrasting response by generational cohorts, to uncover key differences in perceptions and attitudes.

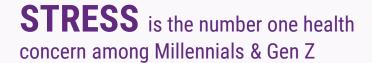


## Protein Perceptions



#### Companies that can reduce stress for younger consumers will be on the winning side of the business





- I am often stressed, anxious or worried +25 pts. vs. those aged 40+
- The foods I eat affect my mood / emotions +10 pts. vs. those aged 40+

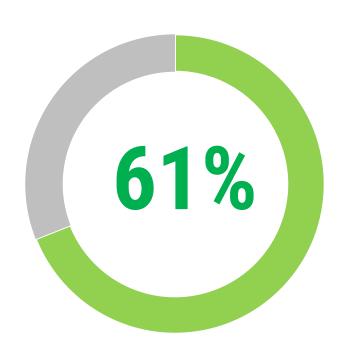
Circana, Top Trends in Fresh, May 2023



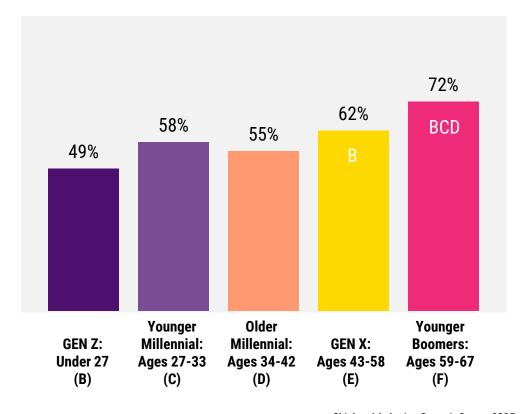
Stress in America – American Psychology Association, 2023

## There's a need to reinforce protein quality for younger consumers

Most agree fresh is the best source of protein, especially GenX and older



Agree fresh meat is the best source of whole protein





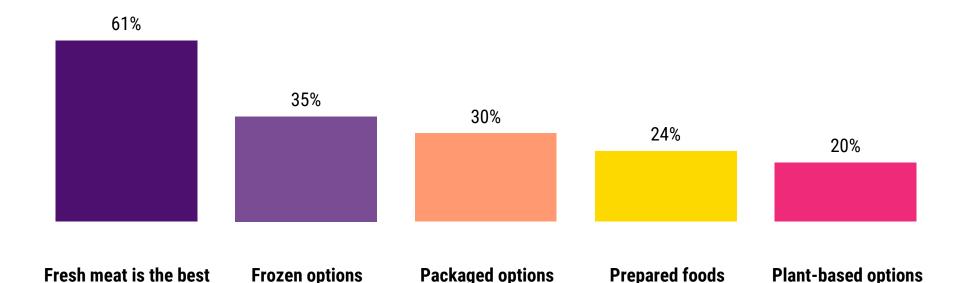
### Fresh is regarded the best protein option

When it comes to protein, frozen and packaged options garner half the favorability of fresh.

are just as good

as fresh meat

### When it comes to protein...



like sausage, bacon,

patties, etc. are

just as good as fresh meat

from a store deli,

restaurant, etc. are just as good as

cooking fresh meat



are just as good as

fresh meat

source of whole protein

## Caution: fewer younger consumers consider fresh to be superior.

Younger cohorts are more receptive to prepared foods and plant-based options.

When it comes to protein	GEN Z: Under 27 (B)	al: Ages	Older Millenni al: Ages 34-42 (D)	GEN X: Ages 43- 58 (E)	Younger Boomers : Ages 59-67 (F)
Fresh meat (e.g., chicken, beef, fish, etc.) is the best source of whole protein	49%	58%	55%	62% B	72% BCD
Frozen options (e.g., frozen chicken, beef, fish, etc.) are just as good as fresh meat	39%	37%	43% E	29%	35%
Packaged options like sausage, bacon, patties, etc. are just as good as fresh meat	35%	34%	32%	27%	26%
Prepared foods from a store deli, restaurant, etc. are just as good as cooking fresh meat	35% CEF	24%	30% EF	20%	21%
Plant-based options are just as good as fresh meat	30% DEF	25% F	20%	18%	15%



## Further, packaged protein snacks are more sought-after among younger cohorts.

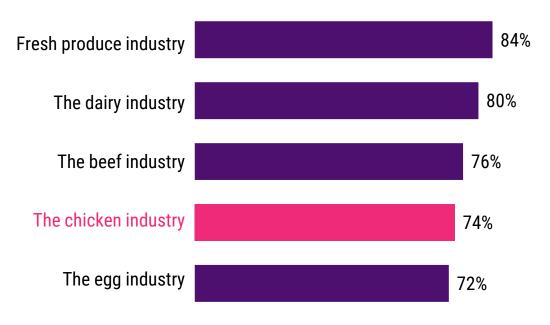
	GEN Z: Under 27 (B)	Younger Millennial: Ages 27-33 (C)	Older Millennial: Ages 34-42 (D)	GEN X: Ages 43-58 (E)	Younger Boomers: Ages 59-67 (F)
I seek out <b>packaged food or snack options</b> with high protein content	29% F	26% F	24% F	22%	15%
Packaged snacks containing protein (e.g., meat sticks, protein chips, protein popcorn, etc.) are a great way to add protein into my diet	27%	34% F	29%	27%	22%
I'm noticing <b>new packaged snack options</b> with high protein content when shopping	21%	21% F	23% F	23% F	13%



### There is work to do in growing stronger trust for fresh as a whole.

There is room for fresh chicken to close the gap to other industries, especially among older consumers.

### "Trust completely/somewhat"

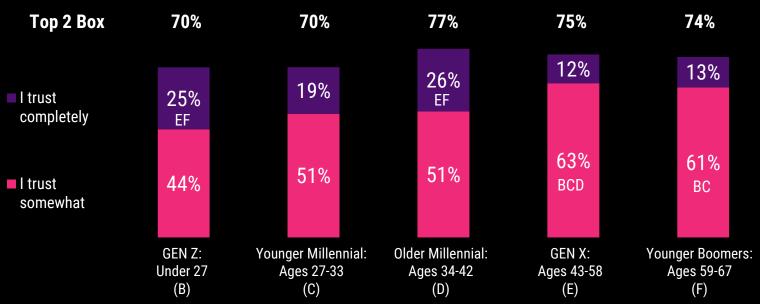


1	GEN Z: UNDER 27 (B)	YOUNGER MILLENNIAL: AGES 27-33 (C)	OLDER MILLENNIAL: AGES 34-42 (D)	GEN X: AGES 43-58 (E)	YOUNGER BOOMERS: AGES 59-67 (F)
1 1 1	84%	78%	87% C	85%	87% C
1	71%	75%	83% B	81% B	85% BC
1 1 1 1	71%	74%	79%	77%	76%
1	70%	70%	77%	75%	74%
1	67%	78% BE	75%	68%	71%



# Younger cohorts have stronger trust in fresh chicken, though only among a quarter or less.

### **Level of Trust with the Chicken Industry**







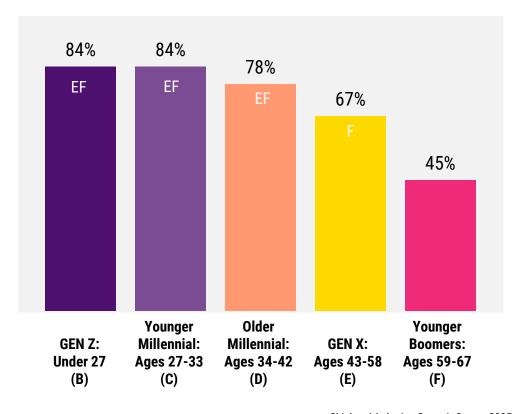


## Keeping pace with digital shopping advancements is a must for fresh items.

7 out of 10 are buying groceries online. Younger cohorts are leading the way.



**Purchase** groceries online or via a mobile app for pickup or delivery

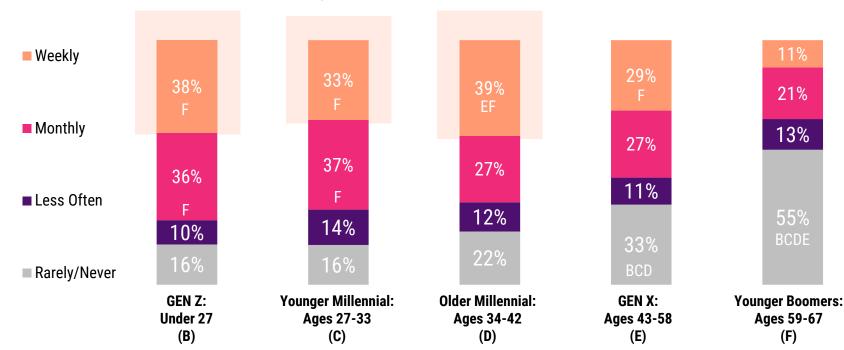




## There's opportunity to leverage high frequency of online shopping to reach younger buyers.

Over a third of younger cohorts are buying groceries online on a weekly basis or more often.

#### Frequency of Purchasing Groceries Online/Mobile App





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## Barriers to buying fresh chicken online are diminishing by age.

More than a third of consumers under age 42 say they are likely to buy the category online.

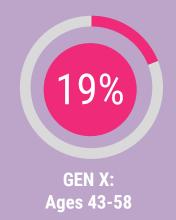
### Open to Buying Fresh Chicken Online\*

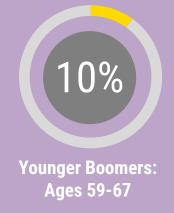








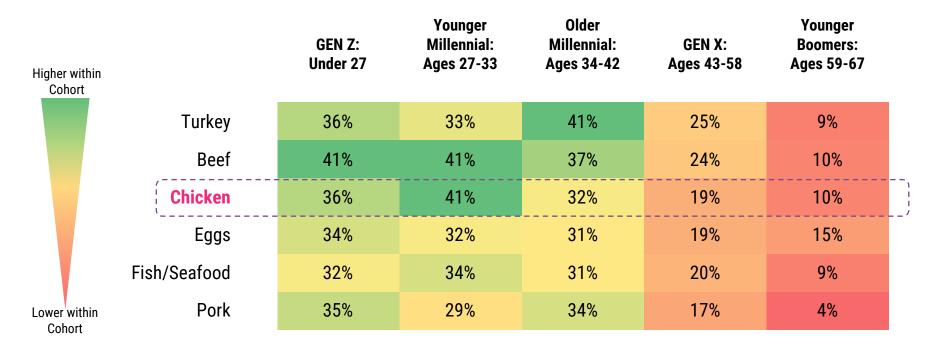




## Older consumers are slower to buy fresh protein online, regardless of category.

Gen Z and Younger Millennials are the most likely to purchase fresh chicken online.

#### Open to Buying Fresh Protein Online\*





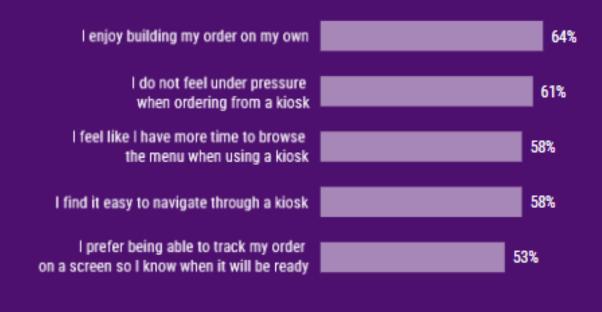
## Approximately 60% of Gen Zs and Millennials Will Choose a Kiosk If Offered

'Building an order on your own' was the top benefit of kiosk ordering.

## When looking at different generations, younger respondents prefer to order from a kiosk.



#### Overall benefits of kiosk usage in quick-service restaurants





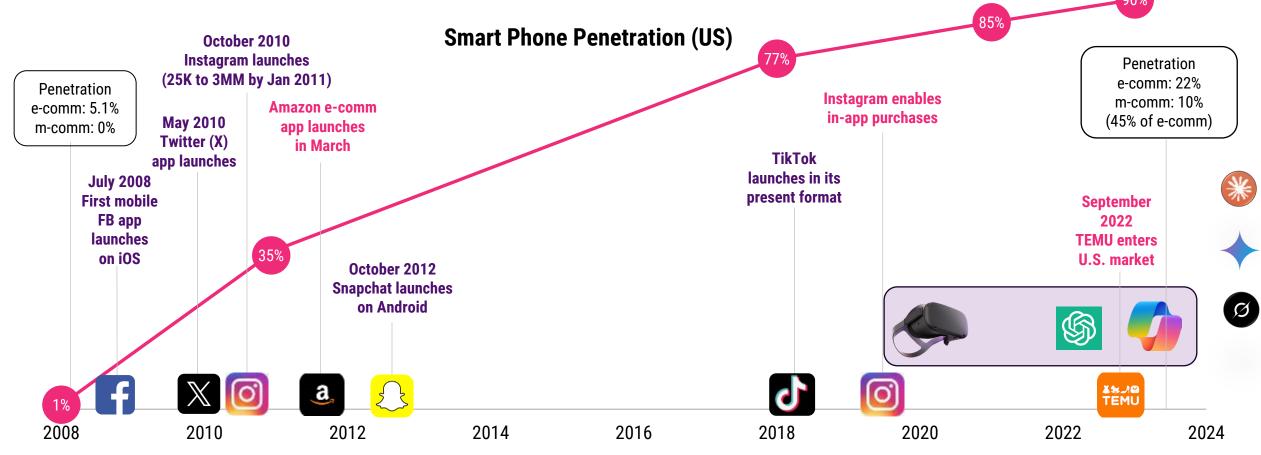
Source: Revenue Management Solutions

Source: https://www.revenuemanage.com/wp-content/uploads/2023/01/Jan23-RMS-RestaurantConsumers-Kiosk.pdf





U.S. smart phone ownership and key changes brought on by its adoption

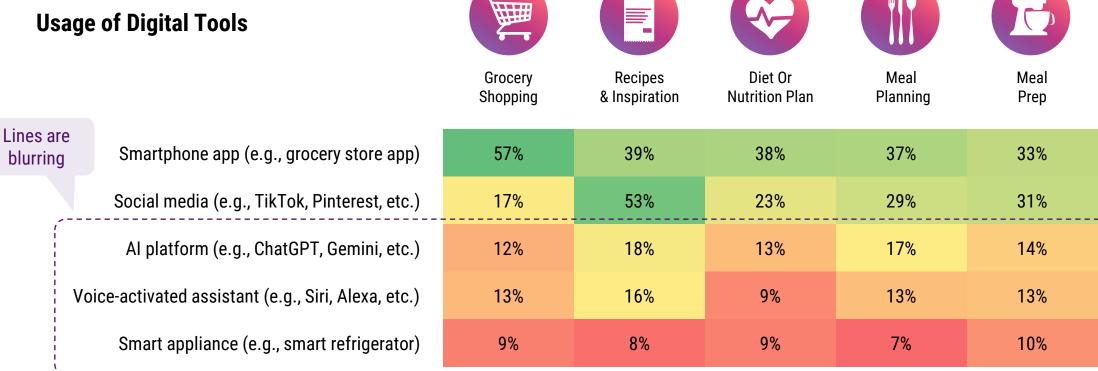




## Al, voice assistance, and smart appliances still have room to grow while app usage is common.

Apps are becoming key platforms for grocery shopping. Social media is widely used for recipes and inspiration.

### **Usage of Digital Tools**



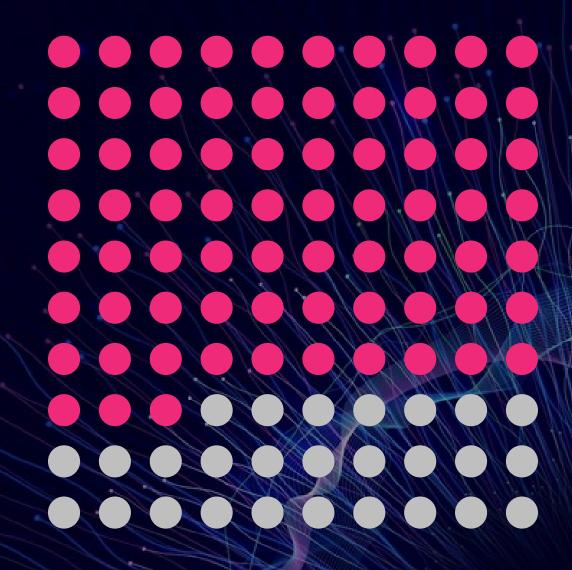


## A relatively nascent technology, smart appliance use skews younger, especially Millennial





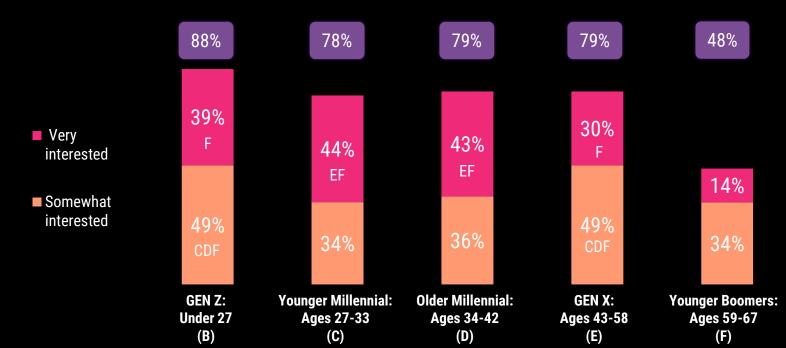
of fresh chicken buyers are very/somewhat interested in using digital or "smart" appliances to help with meal planning, meal preparation, and grocery shopping



Chicken Marketing Summit Survey 2025

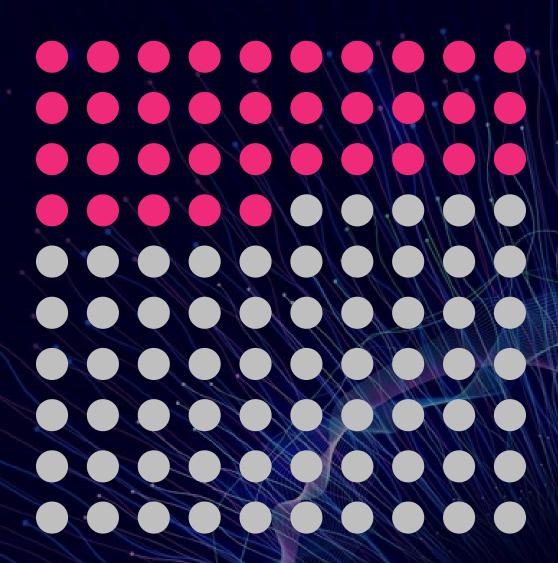
Though usage is still low for smart applian strong openness suggests wide potential.

Interest in Smart Appliance for Meal Planning, Prep, and Shopping



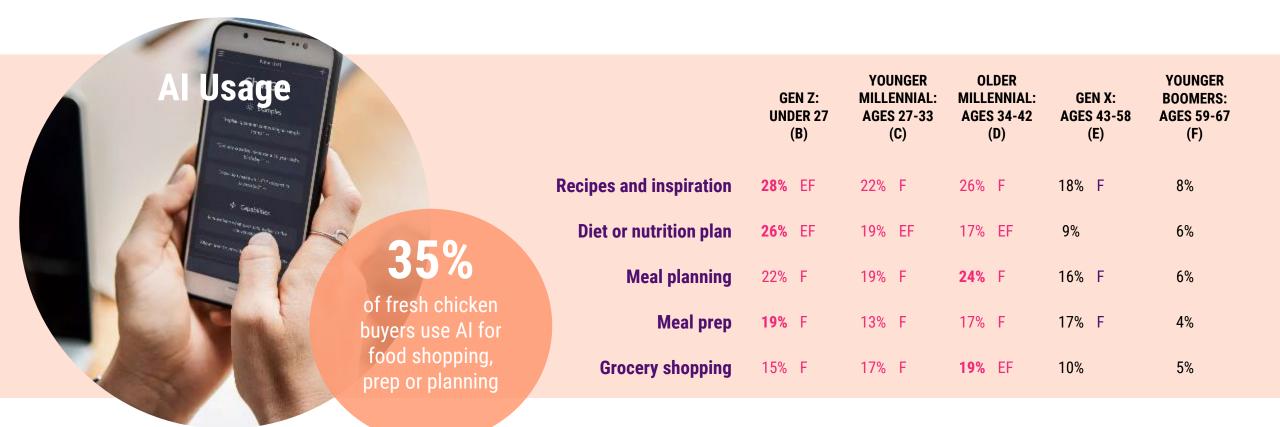


of fresh chicken buyers use AI for food shopping, prep or planning



Chicken Marketing Summit Survey 2025

### Not surprisingly AI use skews younger as well; this time GenZ leads the way.







### The Next Big Thing

### **AI-Enabled Shopping / Cooking**

- **Shopping Help:** Order ingredients via pictures from the fridge or images from a phone screen
- Cooking Help: Step by step, interactive, cooking instructions – as if mom / dad is in the kitchen
- **Discovery Help:** Individually tailored new recipe / restaurant recommendations via analyzing past interactions



- Video streaming becomes interactable and "clickable"
- Consumers can order what an actor. is wearing; they can order the recipe or ingredients of a dish they see on their screens
- This emerging technology is the analog of in-app purchases of social media apps and can proliferate similarly



# Thank you

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## Reinforce safety and alleviate delivery barriers to increase fresh protein purchases online.

Safe transport, delivery costs and pricing are is still sticking points for those who still prefer in-person shopping.

#### Online Purchase Motivators – Among Those More Likely to Purchase Fresh at Store





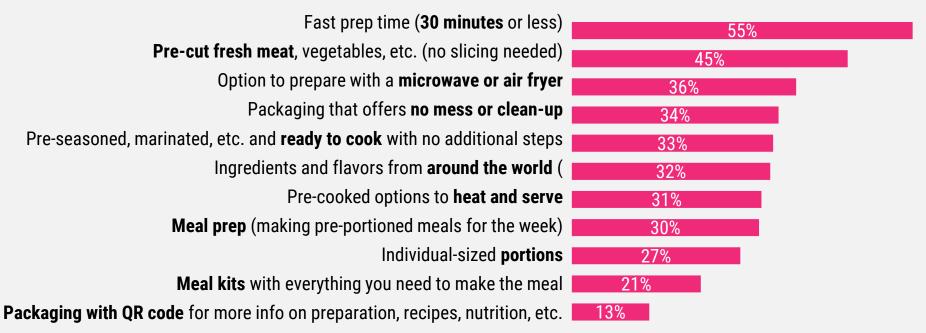
## Consumer Priorities



## Quick prep and cooking "short cuts" are a priority.

Time-savers like pre-sliced meat, microwave/air fryer-friendly options, and no clean-up are top priorities.

#### **Food Prep Priorities**

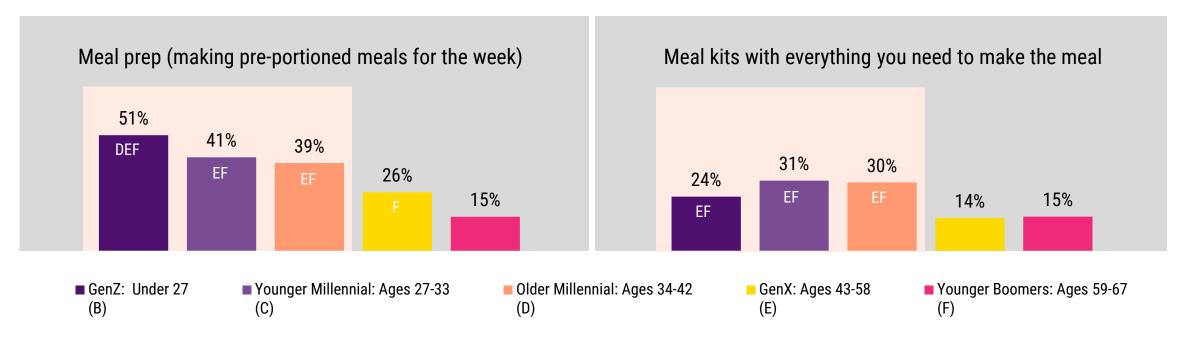




## Entire meal solutions align best with needs of younger consumers.

Meal prep and meal kits are more of a priority for younger generations.

#### "Priority right now"

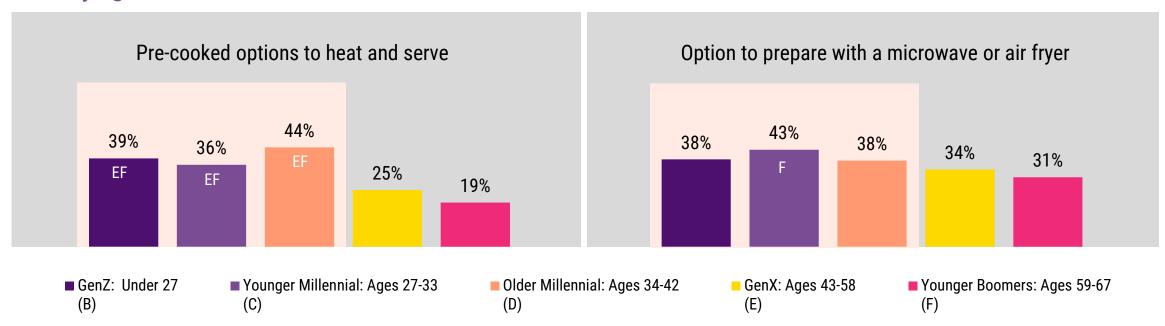




# Heat and serve options are especially relevant to younger cohorts right now.

Pre-cooked or microwave/air fryer-friendly options are more sought-after among younger consumers.

#### "Priority right now"

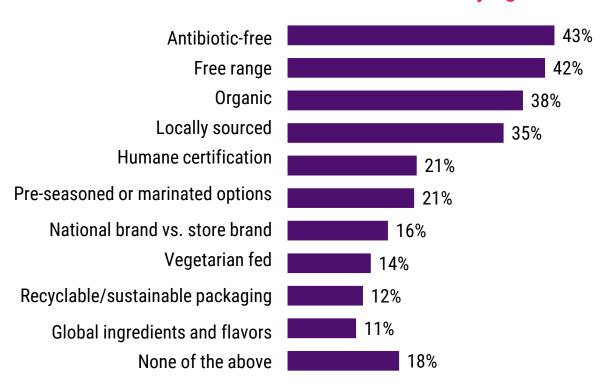




# Lack of antibiotics, animal welfare, and sourcing command premium pricing for many.

2 out 5 would pay more for Antibiotic-free, free range, or organic chicken items.

#### **Features Worth Paying More For**





#### **Features Worth Paying More For**

	Total Raw Chicken Buyers	GEN Z: UNDER 27	YOUNGER MILLENNIAL: AGES 27-33	OLDER MILLENNIAL: AGES 34-42	GEN X: AGES 43-58	YOUNGER BOOMERS: AGES 59-67
	N=625	N=110	N=129	N=131	N=139	N=116
Antibiotic-free	43%	54	83	100	127	89
Free range	42%	68	91	116	111	91
Organic	38%	118	128	109	100	70
Locally sourced	35%	99	93	113	103	90
Humane certification	21%	113	94	149	84	78
Pre-seasoned or marinated options	21%	96	115	109	105	71
National brand vs. store brand	16%	141	144	175	58	61
Vegetarian fed	14%	120	93	108	113	78
Recyclable/sustainable packaging	12%	219	122	137	65	72
Global ingredients and flavors	11%	185	141	172	79	14
					Ones - Over indevine	Tatal Daw Objeken Dowens

Green = Over-indexing vs. Total Raw Chicken Buyers Red = Under-indexing vs. Total Raw Chicken Buyers



## Opportunity to appeal to Gen Z with organic and vegetarian fed offerings.

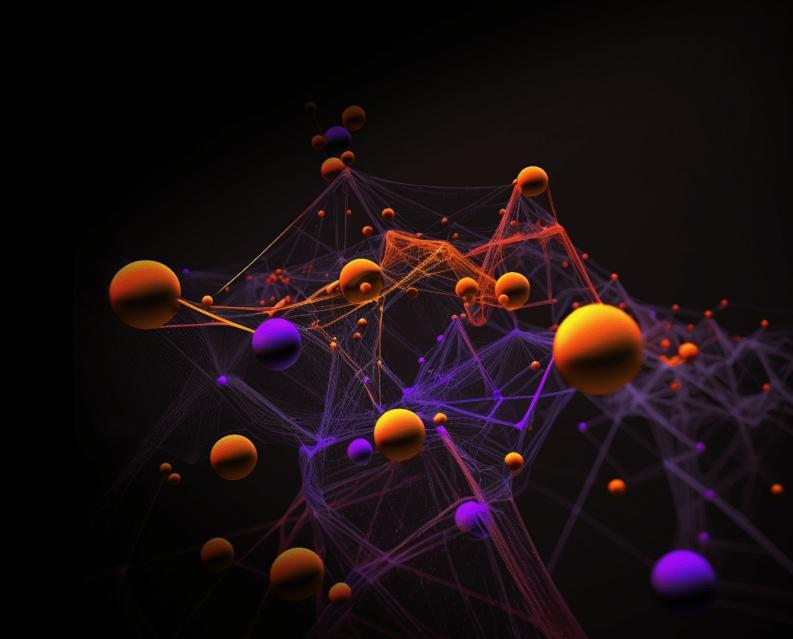
Gen Z are more willing to pay for organic and vegetarian fed products compared to Boomers.

#### **Features Worth Paying More For**

	Total Raw Chicken Buyers	GEN Z: UNDER 27	YOUNGER MILLENNIAL: AGES 27-33	OLDER MILLENNIAL: AGES 34-42	GEN X: AGES 43-58	YOUNGER BOOMERS: AGES 59-67			
Antibiotic-free	43%	54	83	100	127	89			
Free range	42%	68	91	116	111	91			
Organic	38%	118	128	109	100	70			
Vegetarian fed	14%	120	93	108	113	78			
	Green = Over-indexing vs. Total Raw Chicken Buyers Red = Under-indexing vs. Total Raw Chicken Buyers								



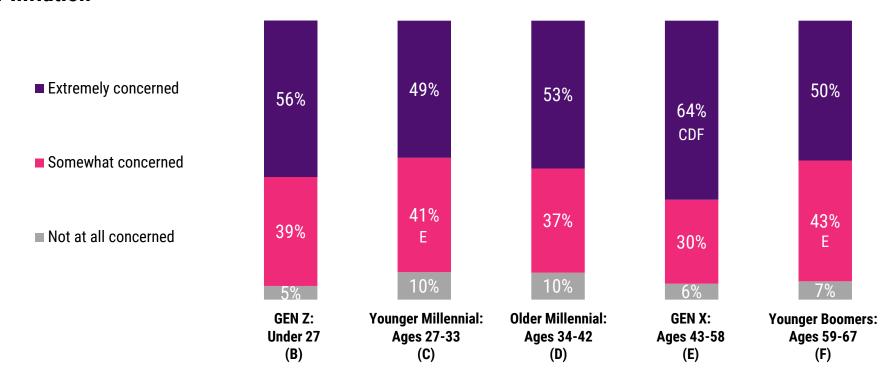
# Impact of Inflation



### Chicken buyers are heavily impacted by inflation, regardless of cohort.

More than half of chicken buyers are "extremely concerned" about food costs. GenX is especially impacted.

#### Concern Over Inflation





## Deals and promotions are especially appealing to GenX and older consumers right now.

GenX and Younger Boomers are more likely to research deals and stock up when there's a sale.

#### **Recent Money-saving Shopping Tactics**



Looked for sales. coupons, or promotions before going shopping













Bought more of an item because it was on sale or deal



GEN Z: Under 27 (B)



**Younger Millennial:** Ages 27-33 (C)



**Older Millennial:** Ages 34-42 (D)



GEN X: Ages 43-58 **(E)** 



**Younger Boomers:** Ages 59-67 (F)

## Opportunity to increase purchases of fresh chicken with the rise of at-home meals.

In addition to sales and deals, consumers are turning to home meals and being more judicious with shopping choices.

#### **Recent Money-saving Shopping Tactics**

