# CHICKEN 2035: Anticipating TRENDS, Adapting STRATEGIES

# CHICKEN MARKETING SUMMIT

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Renaissance Birmingham Ross Bridge Golf Resort & Spa Predicting the wants and needs of the consumer of 2035

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# What changed? - Our "natural "world

8 billion people in 2024 vs. 7.23 billion in 2013 :

+10.6%

Main impact on sustainability

Increasingly intense climate events



# What changed? - Digital world



**Online shopping** 



Social media



### What changed? - Emotional battlefield

Friends → Individualism → Self-centered → (Personalized → Friends)

Causes to fight for

Covid

Beliefs trump facts



# What changed? - Daily life

Geopolitics

Inflation/economy





World population:

+ 880 million = **+ 11%** 

Climate events

Water

Quantity + quality

More demand, more competition

Volatility, anxiety
Production location

Food availability, price, choices



Disease, avian flu, covid again?

Animal farming in the spotlight

Health, physical and mental, eating habits

Rethink/revisit food, cooking and nutrition info, GLP-1



(Geo)politics, Policies, Regulations

Price, availability, choice

Economy

Recession, unemployment?

Purchasing power, prices



New technologies

Better, Safer, Affordable

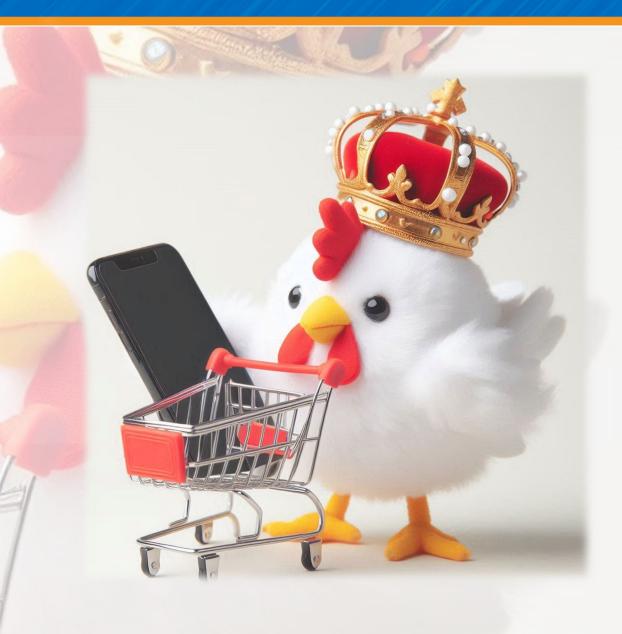
Artificial intelligence

At all stages of the value chain

Needs proper setup



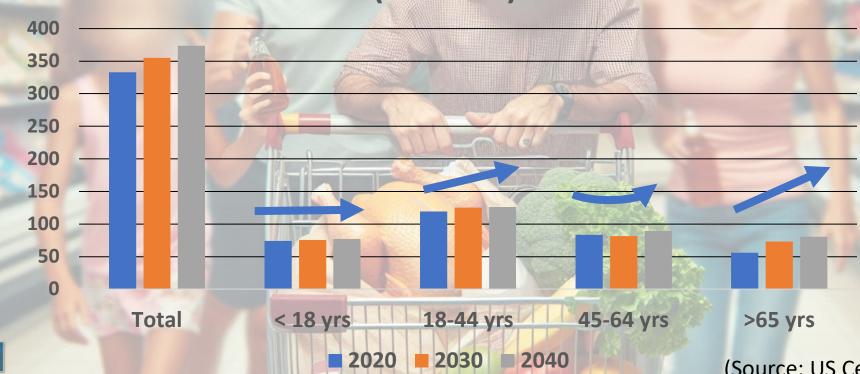
Which consumer and which expectations?





# The consumer, but which one?



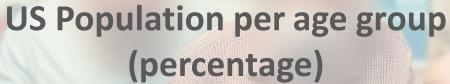


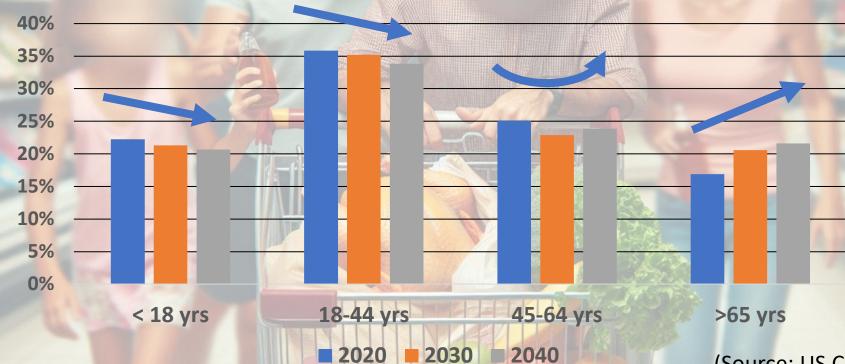


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(Source: US Census Bureau)

# The consumer, but which one?







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(Source: US Census Bureau)

### Focus on Gen Z

Who are they and who will they be in 10 years?

Trends:

Anxiety

Live with technology

Meeting with real people

Less time on screens

Key triggers for buying?

From where and from whom are they getting information?

Have their
own
contradictions
but focused
on values and
value

Pendulum effect:
Old will be back



# Let's not forget the seniors

Specific needs

Already a trend

Products from nursing home into mainstream retail

They know tech, too



# **Beyond generations: Values**

Steve Jobs: "Marketing is about values"

Beliefs Identity

Create trust

Fail the values and you're out

Mosaic of markets

New better products

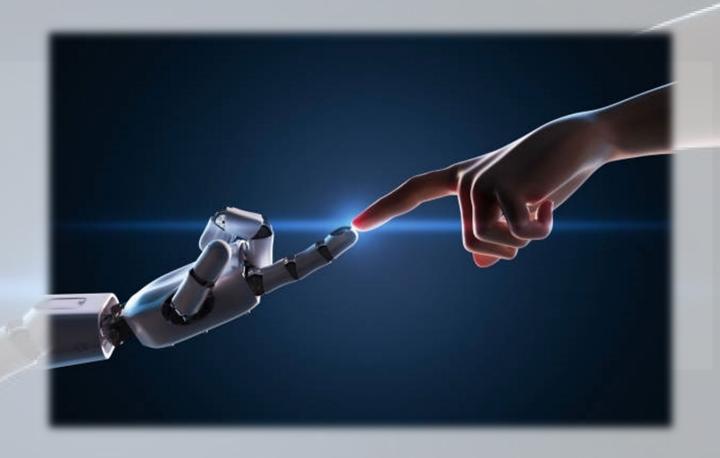
Find the values

Earn trust

Breathe your values



Interacting with the consumer of 2035





### Interaction: future evolution

From communicating to connecting

From telling to showing

From talking to listening

Better balance Facts - Empathy

From reactive to proactive

Fully transparent, truthful, faithful to values, no false promise



# **Answering the needs**

Interaction

**Training** 

Combination human-robot-Al

Personalized tips: recipes, shopping, nutrition, food safety, etc...

Tech: tools vs. gadgets



# Interacting tools

Customer experience

Entertaining

Visual Audio

Short

**Immersive** 

3D

Virtual

"Talking" objects

Personalized message





### On environment

**GHG** 

Carbon footprint

Water

Waste

Energy systems

Feed ingredients

Genetics GenEng Optimization
Value chain
& Logistics

Robotics, AI

Less waste, quality issues



### On health

Health care issues and costs

Nothing "weird"

What is a healthy food?

Good nutritional value Physical, Mental, Gut health

Diseases, pathogens

Less antibiotics, medicines

Chicken in a healthy diet

Emphasize your product qualities

**Traceability** 



### On animal welfare

Relation to animals

Life on the farm

Life after the farm

Death

**Procedures** 

Staff training

Al Understanding welfare

Monitoring

Transparency



### On flavors

Variety

**Tasty** 

Adventure Culinary travel

Experimental, "surprise me"

Keep ears on the ground

Flexible and agile

Be adventurous

Initiate options



### Personalization

Personal data

Personal preferences

Personalized diet

Personalized tips

Personalized marketing/messaging

Tailor-made diet/dish

Dish on demand

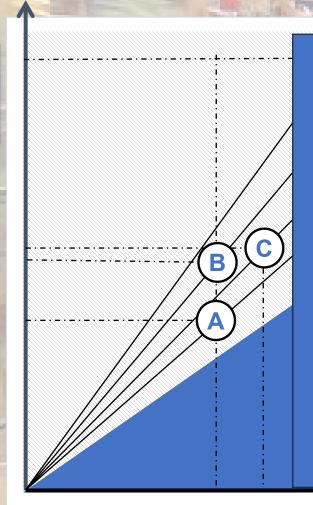
Micro manufacturing

AI, Robotics in kitchens



### Focus on value

Value V "bang"



Out of budget

Price P "buck"

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### Preparing now for 2035: you have 10 years

No pressure, no need for hard selling or pushy in convincing

Time to engage in real conversation

Ask consumers

Story of hope



Lead the entire value chain, from a market-driven point of view

### **Creative times**

The power of information

Follow evolution in other sectors

Critical Thinking

Brainstorm

**Encourage** innovation

Organize contests

Foster collaboration



### Mindset for the future

Curiosity

Pursuit of excellence

Openness & pragmatism

De-clutter

Resultoriented Helping others

Reward doing right



### **Future discussion topics**

Ingredients

Sodium, Sugar

Genetic engineering

Ultra processed foods

Ethics

What is meat?

Taste

Nutrition & Health

Natural Authentic

Environmental Footprint

CHICKEN MARKETING SUMMIT Price & Value

Image, reputation

And probably more





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